


# CALL ACCOUNTING APPLICATION COMPARISON

		Avotus	Tapit
<b>GENERAL INFORMATION</b>			
Maximum number of users supported	<ul style="list-style-type: none"> <li>Unlimited users</li> </ul>	<ul style="list-style-type: none"> <li>Unlimited users</li> </ul>	<ul style="list-style-type: none"> <li>Up to 255 users</li> </ul>
Licensing	<ul style="list-style-type: none"> <li>One (1) License per Company</li> </ul>	<ul style="list-style-type: none"> <li>One (1) Licence per Site</li> </ul>	<ul style="list-style-type: none"> <li>Single-User License</li> <li>Multi-User License</li> </ul>
Multi-site Support	<ul style="list-style-type: none"> <li>Yes (1 license cover all Sites)</li> </ul>	<ul style="list-style-type: none"> <li>Yes (1 license per Site)</li> </ul>	
Multi-lingual Support	<ul style="list-style-type: none"> <li>Yes</li> </ul>		
User Access Level & Security	<ul style="list-style-type: none"> <li>Four (4) user access levels (Administrative, Executive, Supervisor and Standard user)</li> </ul>		
Notification/Alert	<ul style="list-style-type: none"> <li>Automatic Notifications and Alerts via Email</li> </ul>		<ul style="list-style-type: none"> <li>SMDR Alarm – notifies user there is an interruption in a call data flow</li> </ul>
SMDR Collection	<ul style="list-style-type: none"> <li>File, Serial Connection, IP Connection</li> </ul>	<ul style="list-style-type: none"> <li>File, Serial Connection, IP Connection</li> </ul>	<ul style="list-style-type: none"> <li>File, Serial Connection, IP Connection</li> </ul>
Cost of Ownership	<ul style="list-style-type: none"> <li>One time cost for Application (Lifetime ownership)</li> </ul>		<ul style="list-style-type: none"> <li>One time cost for Application (Lifetime ownership)</li> </ul>
Customer Support	<ul style="list-style-type: none"> <li>1 Year Customer Support (Remote and On-Site)</li> <li>Option to select different levels of support to meet customer's budget</li> <li>Remote Support via login to Host PC</li> <li>Support via telephone</li> <li>On-Site support</li> </ul>		
Miscellaneous	<ul style="list-style-type: none"> <li>Business Directory</li> <li>Users can add a comment on each call</li> </ul>		<ul style="list-style-type: none"> <li>Call Editing Capability</li> </ul>
<b>REPORTING</b>			
Reports	<ul style="list-style-type: none"> <li>Detailed and Summarized Reports of Incoming and Outgoing Calls</li> <li>View Graphical Reports</li> <li>Web based reports</li> </ul>	<ul style="list-style-type: none"> <li>Over 300 web-based reports</li> <li>Unlimited end-user configurable reports</li> </ul>	<ul style="list-style-type: none"> <li>Automatic Report Scheduler</li> <li>Reports can be viewed over the Internet</li> <li>Numeric Caller ID reporting</li> </ul>

Report Distribution	<ul style="list-style-type: none"> <li>• Report can be generated and exported as separate Excel Worksheet for each user</li> <li>• Drag and drop into Microsoft Office Outlook</li> <li>• Individual users can log on to run their own reports</li> </ul>	<ul style="list-style-type: none"> <li>• Automatically schedule reports for distribution (PDF, CSV, HTML)</li> <li>• Send reports to all users in the report, rather than manually maintaining a list</li> </ul>	<ul style="list-style-type: none"> <li>• Reports can be generated and emailed in Text, Rich Text, Hypertext (HTML) file formats</li> <li>• Export to time and billing packages</li> </ul>
Call Costing Capabilities	<ul style="list-style-type: none"> <li>• International Exchange Table and Billing Options Including Per Second Billing</li> <li>• Custom Rates Table</li> <li>• Historical Rates</li> <li>• Provides for multiple rate plan</li> </ul>	<ul style="list-style-type: none"> <li>• Supports recurring charges</li> <li>• Provides for multiple rate plans</li> <li>• Enables locked bill periods to protect historical data</li> <li>• Supports local currencies</li> </ul>	<ul style="list-style-type: none"> <li>• Incoming calls pricing option</li> <li>• Ability to price DNIS, IP Address and Trunk records</li> </ul>

### SYSTEM INFORMATION

Database Backend	<ul style="list-style-type: none"> <li>• SQL Server 2005/2008</li> </ul>	<ul style="list-style-type: none"> <li>• SQL Server 2000/2005</li> </ul>	<ul style="list-style-type: none"> <li>• MS Access</li> </ul>
Storage Capacity	<ul style="list-style-type: none"> <li>• Unlimited</li> </ul>	<ul style="list-style-type: none"> <li>• Unlimited</li> </ul>	<ul style="list-style-type: none"> <li>• 2GB</li> </ul>
	<ul style="list-style-type: none"> <li>• Integrated Web Server</li> </ul>		
	<ul style="list-style-type: none"> <li>• Database can be on separate machine from Web Host</li> </ul>		

### MINIMUM SYSTEM REQUIREMENTS

Processor	<ul style="list-style-type: none"> <li>• Pentium III - 933MHz or higher</li> </ul>		<ul style="list-style-type: none"> <li>• Pentium III</li> </ul>
Memory	<ul style="list-style-type: none"> <li>• 512MB (2GB Windows Vista or higher OS)</li> </ul>		<ul style="list-style-type: none"> <li>• 512MB (2GB Windows Vista or higher OS)</li> </ul>
Operating System	<ul style="list-style-type: none"> <li>• Microsoft Windows XP, Vista, Windows 7, Windows Server 2003, Windows Server 2008</li> </ul>		<ul style="list-style-type: none"> <li>• Windows 98 – Vista</li> </ul>
Hard disk space	<ul style="list-style-type: none"> <li>• 200MB free disk space</li> </ul>		<ul style="list-style-type: none"> <li>• 250MB free disk space</li> </ul>
Optical Drive	<ul style="list-style-type: none"> <li>• CD-ROM Drive</li> </ul>		<ul style="list-style-type: none"> <li>• CD-ROM Drive</li> </ul>
Interface Card	<ul style="list-style-type: none"> <li>• Network Card (optional)</li> </ul>		<ul style="list-style-type: none"> <li>• Network Card</li> </ul>
Others	<ul style="list-style-type: none"> <li>• Printer must be setup on your computer</li> <li>• Microsoft Office Excel to view Excel files</li> <li>• Microsoft .NET Framework 3.5</li> <li>• Internet Explorer 7</li> </ul>		<ul style="list-style-type: none"> <li>• One RS232 port connection to the PBX SMDR port</li> <li>• Printer driver must be installed on your system</li> <li>• Power Management feature of your system must be disabled</li> </ul>